

# Transform. Disrupt. Inspire.

Infor M3 and CloudSuite User Conference  
Wed 23 – Thur 24 October 2019 | Gold Coast

## TUESDAY 22 OCTOBER

5.00 – 7.30	<b>Registrations open</b>
5.30 – 7.30	<b>Welcome Reception in QT hotel lobby</b>

## WEDNESDAY 23 OCTOBER

	PLENARY	STRATEGIC	FUNCTIONAL	TECHNICAL
7.00 – 8.30	<b>Registration and Breakfast</b>			
8.30 – 8.45	<b>Welcome address:</b> Ruth Fisher, General Manager, IMUN			
8.45 – 10.15	<b>Roadmap: M3 and M3 Cloud update and strategy,</b> Ole Rasmussen, Global Director of Product Management, Infor			
10.15 – 10.45	<b>Morning Tea</b>			
10.45 – 11.30		<b>M3 Analytics &amp; Birst – next generation business intelligence</b> Patrick Davis, Solutions Consultant, Infor	<b>Cloud in practice and what it has meant at Ryco</b>	<b>Shop level stock control matrix at Munro Shoes</b>
11.30 – 12.15		<b>Automation and workflows: what's been possible without the latest version at Fluidra</b>	<b>Leveraging automation to deliver rapid process improvements</b> Stuart Nielsen, Managing Director, NAC Consulting	<b>Power BI in an M3 world</b> Sean Kenny, IT Manager and Jon Kemp, BI and Strategic Business Manager, Cellnet
12.15 – 1.00		<i>Details coming soon ...</i>	<b>Digga's path to cloud</b> Judy Andrews, Group Financial Officer – Head of Finance, Digga Group	<b>Infor OS extensibility</b> Christian Jacobsson, Principal Solution Consultant, Infor
1.00 – 2.00	<b>Lunch</b>			
2.00 – 2.45		<b>Surviving a major upgrade project at Tegel</b>	<b>Warehouse mobility solution for M3 – Factory Track</b> Colin Clarson, Solution Consultant, Infor	<b>Seamless workflows leveraging Ming.le</b> Niranjan Vaidyakarathne, Senior Vice President – Infor Practice and Technology, Fortude
2.45 – 3.30	<b>Roundtable discussion:</b> Topics will be based on data gathered during the registration process			
3.30 – 4.00	<b>Afternoon Tea</b>			
4.00 – 4.45	<b>Customer loyalty and the effortless experience</b> Brett Perkins, Chief Operations Officer, Cellnet Group			
4.45 – 5.30	<b>A deeper dive into M3,</b> Ole Rasmussen, Global Director of Product Management, Infor			
7.00 – 11.00	<b>Dinner and Networking</b>			





# Transform. Disrupt. Inspire.

Infor M3 and CloudSuite User Conference  
 Wed 23 – Thur 24 October 2019 | Gold Coast

## THURSDAY 24 OCTOBER

	PLENARY	STRATEGIC	FUNCTIONAL	TECHNICAL
7.30 – 8.30	<b>Breakfast</b>			
8.30 – 9.30	<b>Future thinking: decoding tomorrow, driving transformation, and inspiring adaptation</b> Anders Sorman-Nilsson, Founder, Thinqe			
9.30 – 10.30	<b>Future chaos or future calm: How will you (really) work in 5 years?</b> Panel discussion with insights from Infor and customers			
10.30 – 11.00	<b>Morning Tea</b>			
11.00 – 11.45		<i>Details coming soon ...</i>	<i>Details coming soon ...</i>	<b>3 years of M3 client scripting at Toyota Material Handling</b> Martin Stephens, Systems Manager, TMHA
11.45 – 12.30		Multi Customer Session <b>Financial reporting</b>	Multi Customer Session <b>Master data management</b>	Multi Customer Session <b>Workflow tools</b>
12.30 – 1.30	<b>Lunch</b>			
1.30 – 2.15		Industry Exchange & Product Enhancement <b>Manufacturing &amp; Distribution</b>	Industry Exchange & Product Enhancement <b>Food &amp; Beverage</b>	Industry Exchange & Product Enhancement <b>Equipment</b>
2.15 – 2.30	<b>IMUN AGM</b>			
2.30 – 3.15	<b>Ask the Infor experts.</b> Your last chance to pose any questions before the conference wraps up.			
3.15 – 3.30	<b>Conference wrap-up</b> Ruth Fisher, General Manager, IMUN			
3.45	Airport transfers depart			

**\*IMPORTANT NOTE:** This agenda is subject to change. Registered delegates will receive the final agenda and details of how to log in to the conference App in the week prior to the conference.